

# The War Amputations of Canada



*Ali and Branden*



The War Amps

2011-2012 ANNUAL REPORT

# CONTENTS AT A GLANCE

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## THANK YOU

The War Amps many programs are made possible thanks to the support of donors like you.

The success of the Child Amputee (CHAMP) Program, which continues to provide financial assistance for artificial limbs, is evident in many of the testimonials you will read in this report. Using their standard and recreational limbs and devices, child amputees can accomplish daily living tasks and participate in activities with their peers.

CHAMP also brings together child amputees and their parents (495 of them this year) at regional seminars across Canada. These seminars serve to educate and inspire. The emotional support received at seminars is also significant, as it helps foster the Winner's Circle attitude in child amputees, who know that they can do most anything they set their minds to.

2011-12 also saw the launch of two new initiatives. The first – Equity for Amputees – is a project which will further widen our scope of activity to better support *all* amputees across Canada. The second – our adoption of social media – allows us to better communicate with our donors and the public through Facebook, Twitter and YouTube.

As a centre of excellence in the Canadian amputee community, The War Amps continues to provide counsel to Veterans Affairs Canada and the Department of National Defence. Our long-standing relationships with professionals in the prosthetic industry ensure that we can share current information about all aspects of amputation with these departments, as well as the public.

This year, The War Amps returned 14,719 sets of lost keys to Canadians. It remains our privilege to have provided them with peace of mind, knowing their keys are back in their possession. Thanks to donor support of this service, The War Amps legacy of “amputees helping amputees” continues.

# THE WAR AMPS MISSION



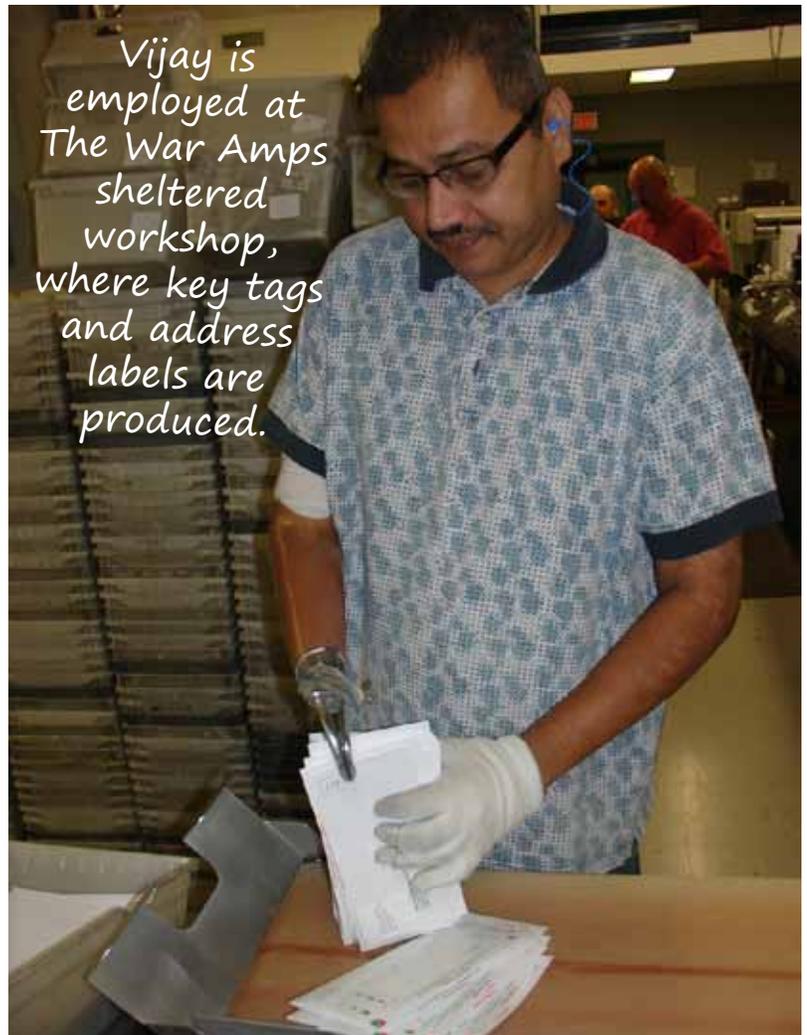
The War Amps is a Canadian, nationwide registered charitable organization operated under the direction of war amputees.

A philosophy of “amputees helping amputees” has been the hallmark of The War Amps since 1918, when the organization was founded by amputee war veterans returning home from the First World War. Counselling, self-help and practical assistance – along with the desire to commemorate and preserve Canada’s military heritage – are common threads that have been retained in the modern-day organization that developed from their efforts.

Today, the Association continues to serve war amputees, and all Canadian amputees, including children.

This year (2011-12), The War Amps launched Equity for Amputees, a new initiative aimed at widening our scope of activity and expertise to better support *all* amputees across Canada. As this project develops in time, The War Amps will work to protect the interests of amputees and maximize entitlements to benefits both federally and provincially.

The Association also launched our social media presence in the fourth quarter of 2011 on Facebook, Twitter and YouTube, enhancing our communication with our donors and the public. Using these services, The War Amps is able to better inform and interact with Canadians.



*Vijay is employed at The War Amps sheltered workshop, where key tags and address labels are produced.*

Our aims and objectives:

- Improve quality of life for all amputees
- Encourage child amputees to develop a positive approach to living with amputation through comprehensive support programs
- Educate amputees with the latest information on artificial limbs and all aspects of amputation
- Provide employment for amputees
- Raise awareness about issues as diverse as the experiences and abilities of amputees, child safety and Canada's military heritage

Supporters of The War Amps Key Tag and Address Label Service allow us to operate our many programs, which have helped thousands of amputees – war amps as well as civilians – and the Canadian public. With your support, the legacy continues.

The War Amps **DOES NOT:**

- Use professional fundraisers
- Receive government grants
- Solicit by phone or door-to-door
- Sell or trade your name/address
- Spend more than 10% on administration
- Tie up funds in long-term investments

# CHILD AMPUTEE (CHAMP) PROGRAM

Created in 1975, The War Amps Child Amputee (CHAMP) Program is built on the Winner's Circle philosophy, which encourages child amputees (Champs) to accept their amputations and develop a positive approach to challenges.

In 2011-12, the CHAMP Program enrolled 113 child amputees who were missing limbs at birth, from accidents or due to medical causes. More than 4,000 child amputees benefit from CHAMP.

CHAMP offers comprehensive services to Canadian child amputees and their families, such as:

- Financial assistance for artificial limbs and recreational devices
- Regional CHAMP seminars, which provide a forum for young amputees and their parents to share information and advice and see new developments in artificial limbs
- Peer counselling and emotional support through programs like Matching Mothers

CHAMP continually develops new resources to better help child amputees and their families live with amputation. In 2011, The War Amps produced new educational videos for upper

*Philippe can play hockey with the help of his device.*



and lower limb amputees. These videos provide Champs with the tailored information they need to lead healthy, active and independent lives. In The War Amps tradition of “amputees helping amputees,” the videos feature CHAMP graduates and parents who have personal experience with the subject matter.

These videos and many other resources assist families with all aspects of raising an amputee child, from their early years through adulthood. The War Amps CHAMP Program offers assistance at every stage of a child's development.

## Georgia

Champ Georgia was born missing her right arm below the elbow. At two weeks old, she was enrolled in the CHAMP Program. Since then, she has attended a CHAMP seminar and met her “CHAMP family.” Seminars have a life-changing effect on Champs, as they foster the positive attitude required to overcome challenges. For many Champs, it is the first

time they have met another amputee who is just like them.

This year, CHAMP held six regional seminars. The seminar theme of “Accentuating the Positive” reached approximately 495 child amputees and their parents.

Georgia and her parents also benefitted from being “matched” with another family through the Matching Mothers Program. Champ Emma, who has a similar amputation, will be a role model for Georgia as she grows up. Emma’s parents, meanwhile, will share their experiences and be an ongoing support system to Georgia’s family.

*“It was really helpful to meet another mother who has gone through the same things. It helped relieve some anxiety and answer lots*

*of questions. Talking with someone was very helpful. We talked a lot and plan to get the whole families together in the near future.”*

*– Jody, Georgia’s mom*

## Zach

As a double leg amputee, Champ Zach needed an adapted bicycle to be able to ride with his family. Since receiving his handcycle, which he powers with his upper body, he is able to participate, is staying healthy and is having fun!

*“We are having a great time cycling as a family. Zach is enjoying the exercise and is looking forward to summer holidays to ride with his buddies. We will be doing some trips to ride through the river valley; they have some wonderful trails. It feels good for all of us to get back into biking!”*

*– Tanya, Zach’s mom*



Zach

CHAMP covers 100 per cent of the cost of recreational limbs and devices, such as those designed for swimming, biking or playing a musical instrument. Recreational limbs are considered to be a necessity for child amputees so they can take part in activities with their friends and family. For standard or “everyday” artificial limbs, CHAMP pays the portion not covered by provincial or private medical plans.

## Kendra

As a teenager, Champ Kendra was excited to share her knowledge and help younger Champs by becoming a Junior Counsellor at seminars. Junior Counsellors help carry on The War Amps legacy of “amputees helping amputees” by acting as peer counsellors who provide personal insight into growing up with an amputation. They also take a leadership role in seminar sessions, which address topics like teasing and bullying, teen issues like driving, artificial limbs and much more.

*“Kendra once again took on the role of Junior Counsellor and loved every second of it. What a fantastic experience! Kendra wants to be an elementary school teacher, and spending time with the younger Champs throughout the weekend clearly showed Kendra that she is well-suited for the job.”*

*“Words cannot describe the bond that these kids share with one another and the bond between the different families that make up the CHAMP family. It’s just simply magical.”*

– Cathy, Kendra’s mom

## Cory

Champ Cory became a partial right hand amputee after an accident. Through the CHAMP Development Program (CDP), he received a bursary to help him further his education and pursue his career goal. Now, he’s entering the workforce!

*“It’s official – Cory is starting his full-time employment as a miner. I can’t thank you enough for your support to make this such a huge success. I am extremely proud of him and I hope his story will inspire others, as well.”*

*“Cory is happy and humbled by this experience and grateful for all the support along the way to make this dream a reality. He says: ‘Regardless of what life throws you, take one step ahead, and if you fall it’s OK; get up and keep trying, because soon you’ll walk towards your future.’”*

– Cheryl, Cory’s mom



Champs like Cory are encouraged to look to the future and continue their education by attending post-secondary school. Getting a good education ensures Champs achieve future independence.

Champs between the ages of 18 and 25 may apply for educational bursaries from CHAMP to help cover the costs of tuition, books, residence fees and transit or parking passes.

In the 2011-12 academic years, 129 Champs received bursaries from The War Amps to aid in their pursuit of higher education.

## Meaghan

Multiple amputee Meaghan was born missing part of all four of her limbs. Since she was a newborn, she has received specialized assistance through CHAMP. CHAMP aids multiple amputee children (Super Champs) with their unique needs like independence, education, computers and strategies to gain future employment. Super Champs also attend seminars geared to their unique needs.

Last year, CHAMP helped provide Meaghan with two new “everyday” artificial legs. As Champs and Super Champs get taller with age, they outgrow their limbs and need new ones made, or components replaced.

Meaghan’s perseverance, confidence and positive attitude have helped her excel in many areas. She was very proud to accept the Principal’s Award at her school.

*“On the last day of school for their final assembly, the teachers asked Meaghan to come up and help explain the attributes of their school. Meaghan said as she looked out over the crowd, she could see all the kindergarten students standing to see her prostheses, and she felt so proud. Every student accepted her and knew if they wanted to know anything about her, all they had to do was ask.”*

*“On behalf of myself and Meaghan, I would like to thank you all at The War Amps for helping me raise her to be the beautiful young lady that she is; I could not have done it without your help. Every day she makes me prouder than the last one.”*

– Barb, Meaghan’s mom



# PLAYSAFE/ DRIVESAFE

The War Amps PLAYSAFE Program is a unique “kids-to-kids” approach to child safety, warning children to spot the danger before they play.

CHAMP Safety Ambassadors, many of whom lost their limbs in accidents, conducted 171 displays or presentations at their schools and community groups, reaching thousands of Canadians with the PLAYSAFE message.

They also rode on the award-winning PLAYSAFE/DRIVESAFE float in 32 parades across Canada.

Additionally, The War Amps made multiple presentations at Atlantic schools in a regional safety blitz, which was co-ordinated with the local police force. Safety blitzes were also carried out in the Montreal and Ottawa areas, for a combined total of 84 presentations.

## *Rebecca and the Roughriders*

For more than 30 years, The War Amps and the Canadian Football League have shared a special tradition – the annual CFL PLAYSAFE public service announcement, saluting the League’s support of The War Amps safety program.

In 2011, Champ Rebecca joined the Saskatchewan Roughriders to spread the PLAYSAFE message. Rebecca was enrolled in

the CHAMP Program shortly after losing part of her right leg in a boating accident. Her mom, speaking to the local media, said:

*“She’s come such a long way and I think it’s because of The War Amps. They helped us a lot, gave us information about prostheses. Every year, my daughter’s had swim legs and skating legs. She does everything that everybody else does and The War Amps is there to give her all those devices to use. When she puts on that leg of hers, she’s invincible.”*



Jacob is a CHAMP Safety Ambassador.



Rebecca

# NATIONAL AMPUTEE CENTRE



*“I appreciate the many times you have supported me in my rally back from cancer. I honestly wouldn’t be where I am today without you. I have reached my goal of being the only flight attendant in my company with an amputation. Because of The War Amps, I’ve been able to receive good-quality legs that allow me to snowboard, swim and do all sorts of other activities I love. From the bottom of my heart, I want to say thank you. An even bigger thanks for giving me my ‘wings to fly.’”*

*– Dee, Adult Prosthetics Program*

The War Amps National Amputee Centre (NAC) administers the Adult Prosthetics Program, which provides financial assistance to Canadian adult amputees towards the cost of artificial limbs. This year, the NAC enrolled 699 adult amputees in the program and provided financial assistance towards the cost of 1,633 artificial limbs (including new limbs, supplies and repairs, and recreational limbs and devices).

The NAC’s mission reaches beyond financial assistance to informing amputees and their families about all aspects of amputation. By building and maintaining good relationships with

This year, the NAC answered approximately 1,287 general inquiries from the public, amputees and prosthetic centres.

professionals and companies in the prosthetic industry, The War Amps NAC maintains up-to-date knowledge of prosthetic technology and shares this with Canadian amputees.

## Prosthetics Education Program

The War Amps Prosthetics Education Program offers funding to Canadian prosthetists, prosthetic technicians, orthotists and orthotic technicians

to attend courses to upgrade their skills. The War Amps offers this program to help ensure these professionals have access to new innovations, products and techniques to benefit Canadian amputees. Through this program, the NAC assisted 41 prosthetists, orthotists and technicians in attending conferences last year.

*“I send a great big thank you to you all today for everything that you have done for Nathan. Today, he is very proud of himself for obtaining his driver’s licence. He is certainly on the ‘road to independence.’”*

*– Lynette, Nathan’s mom*

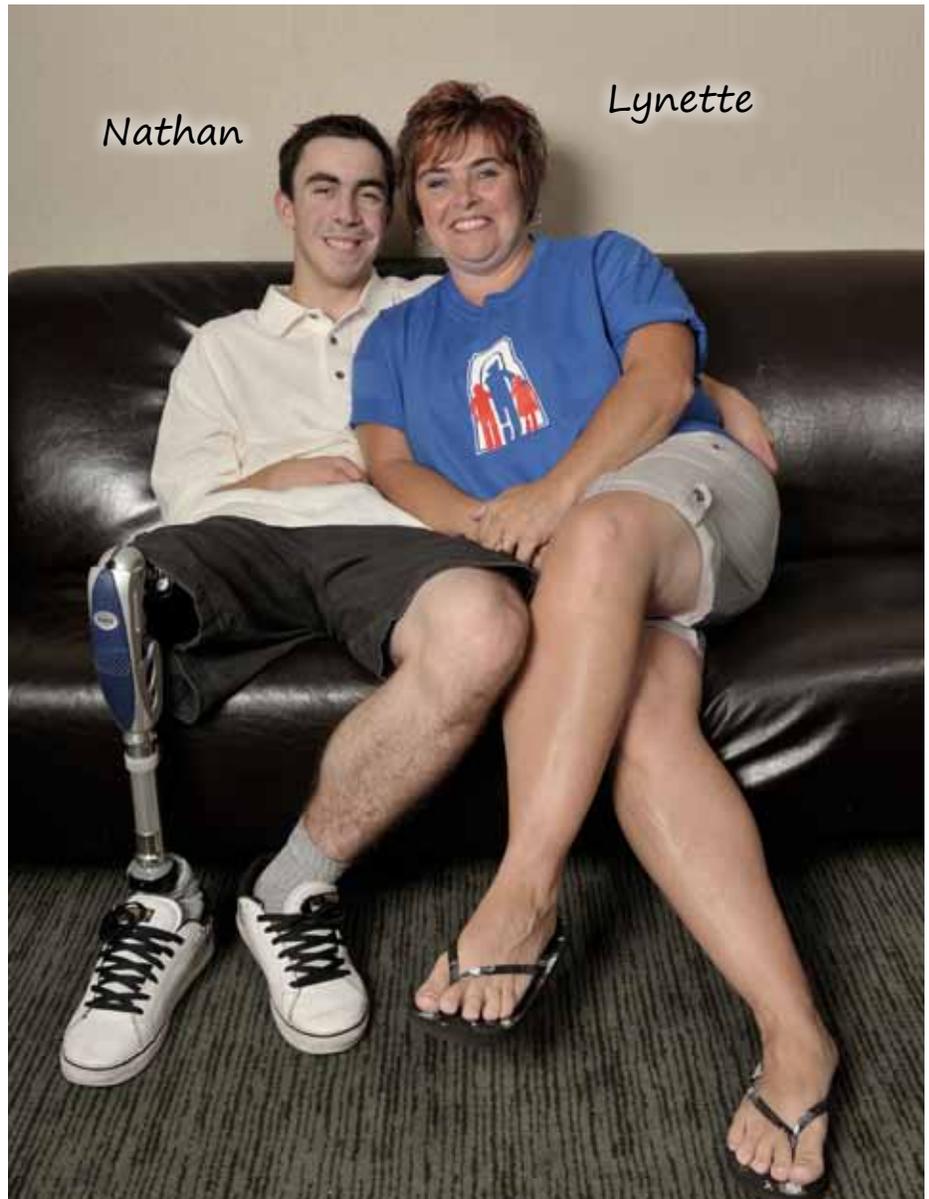
*“Thank you very much for the financial assistance for the Canadian Association for Prosthetics and Orthotics Convention this summer. Education learned through that environment is of the highest calibre. Our patients will benefit greatly from us exchanging ideas with other practitioners and having exposure to new products and technologies.”*

*– Patricia, Orthotist*

## The Road to Independence

The National Amputee Centre at The War Amps has developed many useful resources to meet the needs of amputees. Our *Licence to Drive* booklet is just one example of this. It answers the most frequently asked questions about amputation and driving, and references valuable resources for amputees seeking their licences across Canada.

Super Champ Nathan, a multiple amputee, was just one of many who benefitted from this resource last year.



# NATIONAL SERVICE BUREAU

Since the end of the First World War, The War Amps National Service Bureau has been instrumental in obtaining many improvements to pension legislation and health-care benefits for veterans and their families. Today, it is even more important that essential services and benefits are in place to meet the needs of our traditional veteran population, as they confront the ravages of age, and our modern-day veterans, as they are served under the New Veterans Charter. Through the National Service Bureau, many seriously disabled veterans continue to be represented in an effort to have their health needs and their pension compensation recognized in a fully satisfactory manner.

The National Service Bureau, as part of its mandate, continues to pursue necessary legislative reform to make certain that all veterans and their spouses receive appropriate pension compensation and health-care benefits. By maintaining constant pressure on the government, it is our ongoing priority that statutory and regulatory programs are revised and augmented as required to address the current and future needs of all Canadian veterans and their families.



## Providing Prosthetic Expertise

The War Amps provides information and recommendations to Veterans Affairs Canada (VAC) regarding their prosthetic policy. Additionally, the Association has provided a series of reports on amputation and prosthetics to help build their knowledge in order to provide benefits and services to the new cohort of amputee veterans.

A War Amps article was featured in *Salute!* (VAC's veterans publication) in 2011,



recognizing our expertise as a centre of excellence in the amputee veterans' community.

## Veterans Affairs Stakeholders Committee

As a member of the Veterans Affairs Stakeholders Committee, The War Amps met with senior officials of VAC in early 2012 to review a wide-ranging agenda relevant to the veterans' community. The unanimous resolutions which were adopted by all veterans' organizations in attendance represent the unified position of all traditional and modern-day veterans' organizations. The resolutions address long-standing issues relevant to health-care reform, the New Veterans Charter and the seriously disabled veteran. This document is a significant step, in that the government will no longer be able to "divide and conquer" the veterans' community.

## Expert Consultants to DND

The War Amps continues to serve as an expert consultant to the Department of National Defence (DND) in the areas of amputation and prosthetics. By sharing our information, resources and long-standing knowledge of all aspects of amputation and the needs of seriously disabled veterans, DND is able to better serve its injured personnel.

The War Amps was invited by DND to attend the 2012 Center for the Intrepid conference at the San Antonio Military Medical Center – the world leader in military rehabilitation (photo below). Our representation at this exclusive event further established the Association's connection with DND. The War Amps attendance also served to strengthen our relationships with professionals in the prosthetics and orthotics industry, enhance our



knowledge of current products and technology, and increase international awareness of the Association as a centre of excellence in the Canadian amputee community.

## 2012 Federal Budget

The 2012 federal budget brought a modest 1.1 per cent budget cut to VAC's overall operations, which reflected the lowest reduction of all federal departments. Moreover, veterans' benefits were left intact, thanks in part to pressure exerted by The War Amps. The Association issued many press releases bringing to light the potential cuts which could have affected veterans' benefits. Our letters to the Prime Minister and the Minister of Veterans Affairs also supported the interests of our membership and their dependants. However, initial impressions surrounding the budget were somewhat misleading. Forecasted staffing cuts and budgetary reductions will potentially have great significance on VAC's service delivery and the accessibility of services to individual veterans across the country. The War Amps continues to apply relentless scrutiny to the delivery of VAC's services to veterans, and is committed to bringing any areas of concern to the attention of the Department.

## Hong Kong Apology

For many years, The War Amps has stood shoulder-to-shoulder with Canada's Hong Kong veterans in seeking redress and recognition from the Government of Japan for their treatment as prisoners of war in the Far East during the Second World War.

In December 2011, this long-sought apology was finally given by the Japanese government. The apology was accepted by representatives from the Hong Kong Veterans of Canada, who were in Japan for a commemorative visit marking the 70<sup>th</sup> anniversary of the Battle of Hong Kong.

In 1998, after many years during which The War Amps played a leading role in fighting for compensation, \$24,000 was given by the Government of Canada to surviving Hong Kong veterans or their widows, but the apology remained outstanding. The apology represents a measure of closure for the greater majority of Hong Kong veterans. At the time of the apology, there were only 59 prisoners of war surviving, the youngest being 89 years old. It was critical that this apology be rendered before there were none left to receive it.

# OPERATION LEGACY



Cooper at the National Military Cemetery.

As part of The War Amps legacy, members of the CHAMP Program teach younger generations the importance of remembering the sacrifices of our fallen soldiers and veterans.

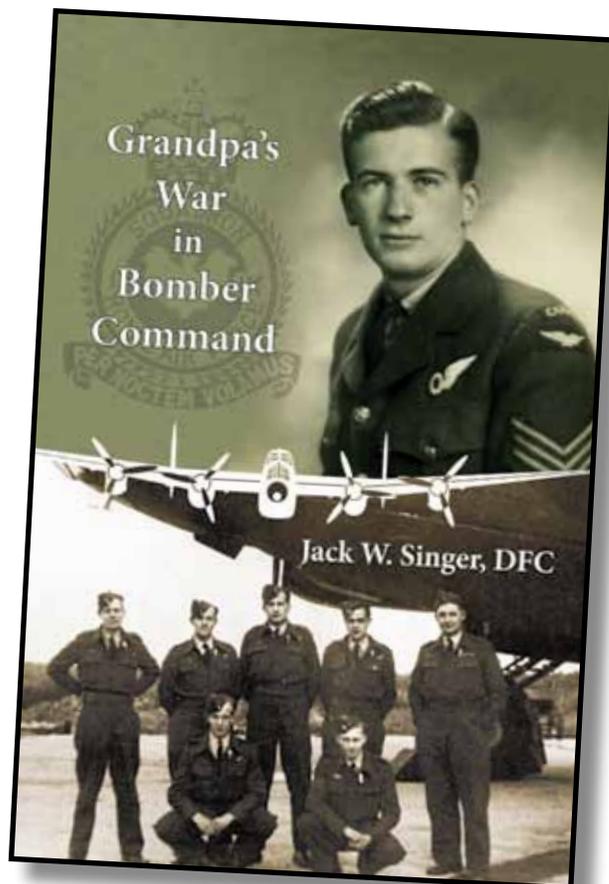
Operation Legacy members participated in 107 events across Canada, including wreath layings on Remembrance Day, presentations, media interviews, and library or school donations of The War Amps Military Heritage Series documentaries and memoirs.

In commemoration of the 95<sup>th</sup> anniversary of the Battle of Vimy Ridge, Operation Legacy members gathered at the National Military Cemetery in Ottawa for a touching ceremony, which included a roll call of War Amps members who fought at Vimy. Champs laid single roses and candles in tribute.

## Bomber Command Airmen Honoured

To mark the Queen's unveiling of the Bomber Command Memorial in London, U.K., in 2012, The War Amps released (at a cost-recovery price) the late Jack W. Singer's book, *Grandpa's War in Bomber Command*, a personal account of his experiences serving in one of the most dangerous occupations of the war.

The War Amps also re-released its internationally award-winning Military Heritage Series documentary, *The Boys of Kelvin High*. It tells the remarkable story of the Canadian volunteers who flew in mighty bombers through enemy territory night after night. Excerpts from the book *Grandpa's War in Bomber Command* are featured in this documentary.



# KEY TAG AND ADDRESS LABEL SERVICE



*“I returned from vacation and found a notice in my mail to pick up a courier package. I couldn’t think of what it could be. I opened it right in their office to find out, and I couldn’t believe my good fortune when I discovered my car and house keys enclosed from The War Amps.*

*“A few minutes earlier, I had gone in to my car dealership to arrange for another electronic key, which was going to be very expensive. I was on cloud nine when I went back to cancel the order. Thank you so much!”*

*– Earl, War Amps supporter*

Since 1946, the Key Tag Service has returned lost keys to their owners – more than 1.5 million, to date! Confidentially coded key tags are registered to your name and address. If you lose your keys, The War Amps can return them to you, free of charge. With the high replacement cost of electronic remotes and devices, this service is more important than ever.

This year (2011-12), 14,719 lost keys were returned to their owners through the Key Tag Service.

The War Amps is able to operate its many programs solely through donations from the public to the Key Tag and Address Label Service.

The War Amps does not receive government grants.

We send a mailing of key tags and information about the Association to Canadians once per year. The War Amps does not solicit by phone or door-to-door, an approach that has always been well-received by the public. Those who choose to make a donation receive a mailing of seasonal address labels in the fall, as a thank you for their support. The distribution of these two mailings creates year-round employment in the sheltered workshop (see photo on page 4).

Our 2012 key tag mailing featured a letter from Annelise, a CHAMP Graduate, about her journey “growing up with the CHAMP Program.” In it, she wrote:

*“As I grew up with CHAMP, everything was there for me – funding for artificial limbs, the seminars, tools to deal with issues like teasing and staring and, as I got older, answers to my questions about driving, joining the workforce and achieving future independence.”*

## **Employing Canada’s Disabled**

The sheltered workshop was launched more than 65 years ago as a workplace where amputee veterans, unable to return to their pre-war occupations, could learn job skills and earn competitive wages. Their work would provide a service to Canadians, by returning lost keys, and would generate funds for the Association. Today, key tags and address labels are still produced in the sheltered workshop, year-round, by Canadian amputees and other people with disabilities.

Sheltered workshop employee Freddy P. retired in February of 2012. Here is what he had to say on his last day:

*“I remember 34 years and nine months ago when I walked into The War Amps office to apply for a job. After a week, they hired me. I was so excited and very happy because I had been out of work for three years after my accident at work. I lost my arm within three months of coming to Canada from the Philippines.*

*“I told my family and friends back home not to worry about me. I explained that Canada, especially The War Amps, would help me.”*

# FINANCIALS

## Statement of Revenue and Expense for the year ended December 31, 2011

	2011	2010
<b>REVENUE</b>		
Donations (Net)	\$ 14,272,797	\$ 14,238,064
Bequests	4,860,988	3,418,964
Interest and Other	<u>725,822</u>	<u>928,610</u>
	<u>\$ 19,859,607</u>	<u>\$ 18,585,638</u>
<b>EXPENSE</b>		
Adult Amputee Program	\$ 2,092,133	\$ 1,693,998
CHAMP Program	7,878,220	7,705,348
DRIVESAFE Program	194,410	217,716
<i>At your service...</i> Publication	165,463	180,589
PLAYSAFE Program	2,496,556	2,315,467
Prosthetics Education	363,387	418,469
Service Bureau	1,887,987	1,861,342
Veterans Issues – Special	276,443	263,739
Video Distribution	68,797	139,971
Widows Assistance Program	1,241,928	1,311,587
Other Charitable Programs	566,842	589,371
Administrative	<u>555,648</u>	<u>494,007</u>
	<u>\$ 17,787,814</u>	<u>\$ 17,191,604</u>
Excess of Revenue Over Expense (Expense Over Revenue)	<u>\$ 2,071,793</u>	<u>\$ 1,394,034</u>

## Balance Sheet as at December 31, 2011

	2011	2010
<b>ASSETS</b>		
Cash and Term Deposits (See Note 1)	\$ 32,304,613	\$ 29,963,162
Property and Equipment	5,641,841	6,012,048
Assets Held for Pension Liability	5,639,712	5,722,591
Other Assets	<u>3,556,124</u>	<u>3,098,700</u>
	<u>\$ 47,142,290</u>	<u>\$ 44,796,501</u>
<b>LIABILITIES</b>		
Accounts Payable	\$ 2,380,862	\$ 2,336,404
Pension Liability	<u>5,421,241</u>	<u>5,196,703</u>
	<u>\$ 7,802,103</u>	<u>\$ 7,533,107</u>
<b>EQUITY</b>		
Equity in Property Equipment	\$ 5,641,841	\$ 6,012,048
Appropriated Equity (See Note 2)	30,780,000	28,302,000
Unappropriated Net Assets (Deficiency of Net Assets) (See Note 3)	2,800,346	2,836,346
Restricted for Endowment Purposes	<u>118,000</u>	<u>113,000</u>
	<u>\$ 39,340,187</u>	<u>\$ 37,263,394</u>
	<u>\$ 47,142,290</u>	<u>\$ 44,796,501</u>

## Notes to Financial Statements for the year ended December 31, 2011

### 1. CASH AND TERM DEPOSITS

The Association receives a significant portion of its funding immediately prior to the year end. These funds are used to finance the operations of its charitable activities in the ensuing year.

### 2. APPROPRIATED EQUITY

	2011	2010
a) CHAMP Program	\$ 30,500,000	\$ 28,000,000
b) Survivors' Subsistence Grants	<u>280,000</u>	<u>302,000</u>
	<u>\$ 30,780,000</u>	<u>\$ 28,302,000</u>

The National Board of Directors has approved appropriations to:

- Provide for long-term commitments made on behalf of children enrolled in the Child Amputee (CHAMP) Program.
- Provide survivors' subsistence grants of \$2,000 per member on the death of an active member and \$1,000 on the death of the spouse. Payment of these grants is at the discretion of the respective branch executives on the basis of need.

### 3. UNAPPROPRIATED NET ASSETS

This is the unencumbered surplus available at year-end.

As part of The War Amps commitment to being accountable to our donors, we are pleased to provide you with our Essential Financial Information. The intent of this financial summary is to provide the most valuable data for our donors in terms of explaining our programs and how their money is being spent.

The War Amputations of Canada has a unique structure within the charitable field. In 1946, the Key Tag Service was created to provide employment for returning disabled veterans from the Second World War. This service was recognized as a sheltered workshop at that time. During the intervening years, hundreds of disabled Canadians have worked at the Key Tag Service, and it continues to provide employment to disabled Canadians. A significant portion of the costs of the Key Tag Service is considered to be a charitable program of the Association as recognized by Canada Revenue Agency (CRA).

All of this detailed financial information is provided in our annual filing of form T3010, which is available to the public on the CRA website at [cra-arc.gc.ca](http://cra-arc.gc.ca).

The War Amps financial statements are prepared and audited by PricewaterhouseCoopers, a large and respected international auditing firm. They also prepare our annual filing of the T3010 government return.

We are continually re-evaluating how we present our financial information in order to ensure that we are providing our donors with the information they need to make a well-informed decision.

The War Amps is proud of its history and the programs and services we offer to amputees. Public support of the Key Tag Service, which has returned more than 1.5 million sets of keys, enables the Association to continue to operate its many programs, such as the Child Amputee (CHAMP) Program, Matching Mothers, PLAYSAFE, the National Service Bureau for veterans and the National Amputee Centre.

Our administration costs are constantly monitored.

# THE LEGACY CONTINUES

Your support helps  
Champs like Drayden.



*“In 1969, at 8 years old, I was hit by a train and lost my left leg. My mom was a single mother of five kids. She did her best and taught me, ‘Life is what you make it. Just keep trying.’ I have tried to remember this my whole life.*

*“One thing I can never forget is how The War Amps paid for all of my artificial legs I needed when I was a kid. My mom could not afford my legs. The War Amps helped me to be a complete and happy, able person.*

*“Thank you all at The War Amps. My life is truly better because of your great generosity and compassion.”*

*– Vic, Adult Prosthetics Program*

Since 1918, The War Amps has met the needs of war amputees. Today, the Association continues to serve them, and all Canadian amputees, including children.

In 2012, 31 veteran members of the Association – Second World War amputees – were awarded The Queen Elizabeth II Diamond Jubilee Medal in recognition of their years of dedicated service to The War Amps and the veterans’ community. This commemorative medal, given by the office of the Governor General, recognized 60,000 outstanding Canadians of all ages and walks of life.

The lifelong work of The War Amps veteran members, and the creation of the CHAMP

Program in 1975, has resulted in thousands of child amputees across Canada receiving financial assistance for their artificial limbs and emotional support as they face the challenges of amputation. Now, a generation of Champs has taken up the torch and is proud to continue the legacy of the Association. These Champs share the veteran amputees’ dedication to The War Amps mission. This is thanks to donor support, and the programs you have helped put in place.

Through CHAMP, The War Amps tradition of “amputees helping amputees” will continue long into the future.



# EXECUTIVE

## 2011-2012

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