# 2023 Annual Report

Improving the quality of life for Canadian amputees





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#### The War Amps DOES NOT:

- Use professional fundraisers
- Receive government grants
- Solicit by phone or door-to-door
- Sell or trade your name/address
- Spend more than 10% on administration
- Tie up funds in long-term investments

On the front cover (from left): Champ Elliot; Champs Émylou and Samyra; Champ Sarah; Secretary of the Montreal Branch Jean-Marie Paul, Champ Gabriel and Afghanistan war amputee Maj. Blaise.



# 2023 in Review

#### Greetings,

This year was one of exciting evolution for The War Amps. Throughout the last three years, we pivoted to offer assistance and connection through virtual events, personal phone calls and email to prioritize the health and safety of our amputee members and staff during uncertain times. In 2023, we were extremely pleased to resume in-person events with our members and help foster meaningful bonds between child amputees and others who have "been there" and know what they are going through.

We launched our new (Re)Connect events in two regions this year, inviting our Child Amputee (CHAMP) Program members and their families to connect in a fun and informal environment with other amputees in their area. We have heard from families who attended that these events have meant so much to them; many enrolled during the pandemic and had never met another amputee in person before. With many more activities planned for 2024, we look forward to expanding these events across the country.

In addition to peer support initiatives, donations from the public allow us to fund artificial limbs in Canada, including 100 per cent of the cost of specialized limbs and devices for children. Outside of our standard funding for amputees, this year we were able to expand our funding initiatives for the second year in a row. This resulted in us substantially increasing our artificial limb funding for our adult members, including for microprocessor-controlled knees, water limbs, repairs and adjustments. We were also able to launch a new grant for modern-day amputee veterans to support their needs in areas such as accessibility modifications and physical fitness. This life-changing support could never have been possible without our donors.

As an organization with more than 100 years of experience in advocacy work, we continued our Crusade for Reform to educate provincial governments and insurers about the realities of amputation with the goal of improving prosthetic coverage. You will also read about our human rights work in providing a voice for the amputee in successfully addressing discriminatory and accommodation issues, including the case of one amputee whose fight for accessibility led to positive results thanks to our intervention.

Our advocacy also included extensive work for veterans, including our years-long fight to ensure that veterans' pensions and benefits are based on a "one veteran – one standard" principle; to relieve the plight of veterans' families and caregivers; to address the unacceptable backlog and wait-time crisis for veterans' claims; and to seek justice for victims of military sexual misconduct, among other key areas.

Throughout this report, you will find personal stories from our members detailing how your donation has made a significant difference in their lives. We have also included testimonials from people across Canada who had their keys returned to them this year through our vital Key Tag Service.

Please read on to learn more about our activities in 2023. You can also visit waramps.ca or follow us on social media to see more of the ways your donations help amputees. We welcome your feedback and, as always, remain accountable to you.

Sincerely,

Brian Forbes

Chairman of The War Amps Executive Committee

# **Your Donation in Action**

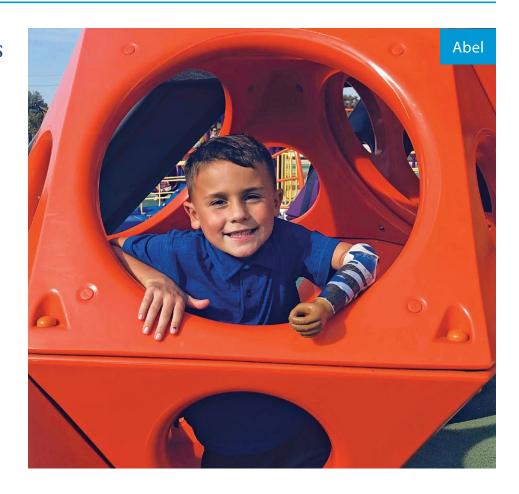
The public's donations to The War Amps make essential programs that meet the unique needs of amputees possible.

We do not receive government grants.

When we found out that our baby would be born without part of his left arm, it came as a shock. Not knowing any other amputees at the time, we just weren't sure what Abel's life would be like. We enrolled him in the CHAMP Program, and as he has grown up, being a part of CHAMP has helped him feel secure in himself and his abilities.

"His artificial arm and device that The War Amps funded allows him to do everyday tasks as well as play sports. For us, knowing that CHAMP will pay for the artificial limbs that he needs means fewer worries and that Abel can enjoy the same activities as other children. To everyone who supports The War Amps, your impact on the lives of amputees is bigger than you can imagine.

- Ryan and Cortney, Abel's parents



#### **Did You Know?**

Each year, we enrol new amputees who were born without a limb or who have lost a limb due to an illness or accident. As War Amps members, they are provided with financial assistance towards the cost of artificial limbs, information on life as an amputee, support from other amputees and much more. In 2023, we enrolled **2,143 adult amputees and 155 child amputees**.

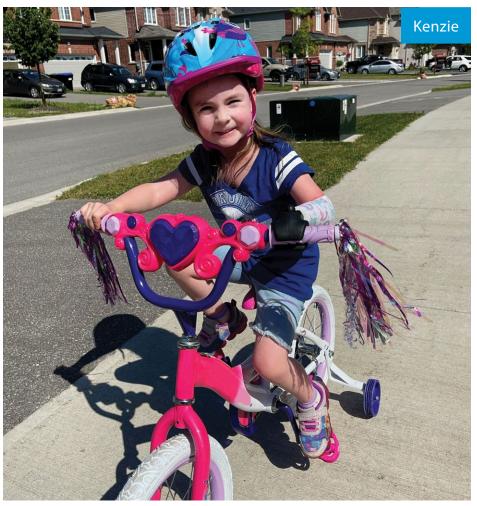


Our son Étienne was born without part of his right arm, so when we learned about the CHAMP Program, we were able to prepare ourselves for raising a child living with amputation. Throughout the years, CHAMP has funded artificial limbs and devices for Étienne, like his bike device, which helps him to grip the handlebar and stay balanced while biking. We see every day that he doesn't limit himself and approaches challenges with confidence and determination. Thank you for everything.

- Annie and Ghislain, Étienne's parents

We learned about the CHAMP Program when our daughter Kenzie was born without part of her left arm. Without the financial support from CHAMP, Kenzie would not have the artificial limbs she needs to do the same things that other children can. We are so thankful to have the support of The War Amps and are grateful to each and every donor!

- Shannon and Josh, Kenzie's parents





# **New Initiatives for 2023**

Due to the ongoing generosity of the Canadian public, The War Amps was able to launch several new initiatives this year to support the areas of greatest need for our amputee members.

# Major funding increase for adult amputees

Over The War Amps more than 100 years, we have long seen the gaps in support for amputees. Many Canadians would be shocked to learn that amputees do not receive appropriate funding for artificial limbs, which is why our crusade to reform the inadequate prosthetic funding in Canada remains a top priority.

We have filled these gaps where we can, but as a charity that relies on public donations, our funds can only go so far. We have done our very best through the years to meet the many needs of amputees, but it has not been possible to close this gap completely.

Now, thanks to the strong support of our donors and lower expenditures during the pandemic due to postponed events, our current financial position provides a wonderful opportunity to expand our support for amputees significantly. In 2023, we were thrilled to **substantially increase our artificial limb funding for adults**.

Nationally, we increased our contribution for microprocessor-controlled knees – which are integral to the safety of many leg amputees to avoid dangerous falls – from a few thousand dollars per amputee to \$40,000. We expanded our funding to include \$5,000 towards a water limb to ensure stability while bathing and to improve quality of life. We also added a new funding amount of \$2,000 for supplies, repairs and adjustments of artificial limbs.

Our funding for everyday artificial limbs was also increased in provinces with the greatest need – where provincial funding is severely limited or non-existent, and in some cases, where the cost of living is prohibitively high. In British Columbia and Ontario, our contribution increased from \$2,000 to \$4,500 per fitting, in Prince Edward Island from \$4,000 to \$5,500, in Nova Scotia from \$1,000 to \$6,000 and in New Brunswick from \$4,000 to \$10,000.

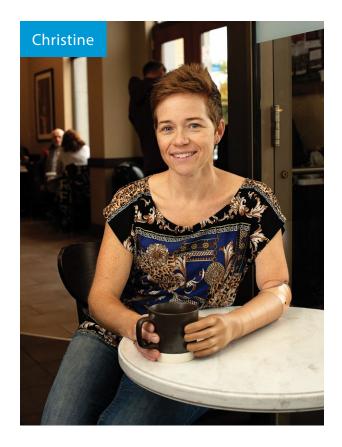
These substantial increases in funding will make a life-changing impact in the lives of our members, some of whom experience financial difficulties due to cost and poor government funding. Our Advocacy efforts will continue as we work to ensure governments understand the reality of prosthetic care and fund it appropriately, where it is their responsibility to do so.



## **Your Story**

"I thought my keys were missing in my house. What a shock to find a courier delivery at my door with my keys that had been lost! I want to thank you so much for your great service. I have donated to The War Amps many times; it's always been one of my favourite charities."

Helen



### **Did You Know?**

Each year, The War Amps offers bursaries to Champs ages 24 and under to recognize the importance of education in providing future independence to young amputees. In 2023, we awarded **68 bursaries**, contributing more than **\$359,000** to Champs' post-secondary educations.

## Expanding grant for new members

It can be challenging for adults who undergo an amputation to rebuild their health and life amidst this new reality, and many find their finances suffer during recovery. In 2022, we first unveiled a one-time grant of \$1,250 for new enrollees in our Adult Amputee Program. This year, we expanded this grant to provide our new members with \$1,250 per amputation, up to \$5,000 for quadruple amputees. This is in addition to our standard contribution for their artificial limbs.

With this grant, our members have been able to afford mobility aids, home or vehicle accessibility changes, and additional prosthetic care. Throughout the year, we were able to help 1,179 adult amputees for a total of \$1,763,750 distributed. We are proud to support our new members and continue to be available for them during their transition to life as an amputee.

Thank you on behalf of my husband and I for your kindness and generous help through this grant. My husband lost his job, and then six months later lost his right leg below the knee and just recently lost part of his left foot. These funds are a tremendous blessing!

- Wife of an adult amputee member

## Financial support for amputee veterans

As part of our mandate to support retired/released veterans and those still serving, in January we launched a **one-time grant of \$3,500** for modern-day amputee veteran members to support the everyday costs they face, as well as expenses not covered through their military benefits. This grant allows members to pay for an immediate need related to their disability or to take steps towards a larger financial challenge they otherwise couldn't afford.

Through this new initiative, we were pleased to support **20 amputee veterans** with home accessibility modifications, adaptive fitness equipment and more, totalling **\$70,000 awarded**.

This is fantastic news for my wife and I. I had no idea that you'd be getting back to us so quickly! I teared up as I read the email to my other half; we are so thankful. This will help a great deal towards improving things in our small home.

- Modern-day veteran member

# Launching new in-person events for child amputees

During the pandemic, The War Amps postponed our annual Child Amputee (CHAMP) seminars for the health and safety of our members and staff. In 2023, we launched a new series of "(Re)Connect" events designed to bring together Champs and their families from the same region for an afternoon of connection and fun.

Charlie had a fantastic time at the (Re)Connect event. It was truly special for her to be surrounded by others just like her.

#### - Tia-Marie, Champ Charlie's mom

We held two events in Ontario this year and welcomed 19 Champs, along with their parents and their siblings, for a total of 60 attendees. We were especially pleased that half of these families were new to The War Amps, having enrolled during the last few years, so we could welcome them in-person to our "CHAMP family."

In 2024, we are looking forward to increasing the number of attendees and frequency of events by hosting (Re)Connect afternoons throughout the country. We are also thrilled to be restarting our CHAMP seminars in select regions in 2024 before expanding them in 2025.



## **Your Story**

"I have donated to the Key Tag Service for well over 20 years and always wondered if keys ever got returned to people. Imagine my surprise one day this fall to find a couriered parcel from The War Amps at my door containing a set of keys for our van that we thought had disappeared forever. We're now encouraging our family and friends to put tags on their valuable keys. Thank you so much!"

- Tara



# **Advocating for All Amputees**

The War Amps advocates for the rights and interests of all Canadian amputees and works on behalf of individual amputees who have encountered discrimination or red tape in accessing care, important financial benefits and legal rights.

# Advocating for prosthetic funding reform in Ontario

In March, The War Amps engaged in a media campaign to bring to light an issue affecting Ontario's amputees – the outdated and lacking provincial funding available for artificial limbs. Our op-ed was picked up by more than **30 publications** throughout the province.

This was prompted by an announcement from the Ontario government that recipients of the Ontario Disability Support Program (ODSP) could now earn more money from working without their ODSP support being affected. Unfortunately, for Ontario's most severely disabled amputees, this announcement was unlikely to change anything.

For amputees in receipt of ODSP, changing the income cap misses the mark entirely. Without adequate funding for the artificial limbs they need, amputees in Ontario will continue to be impacted in their ability to work at all.

 Annelise Petlock, War Amps Associate Legal Counsel and Manager, Member Programs

Amputees receiving ODSP are not able to work, let alone work more, without the artificial arms or legs needed for basic tasks, such as dressing, walking or holding objects. While the province's Assistive Devices Program states they provide 75 per cent coverage, this is based on outdated funding models and, in reality, only covers about 20 per cent of the cost of a limb.



We argued in our media campaign that virtually all amputees receiving ODSP face thousands of dollars of debt to get a basic artificial limb, and sometimes they must go without, worsening health issues and impacting their independence and ability to return to work.

As always, we will continue to advocate for this important issue of increased funding for artificial limbs to ensure the government is not leaving amputees behind.

## Supporting amputees in greatest need

Due to inadequate provincial and private insurance funding for artificial limbs, amputees with limited means often face the dilemma of either paying for their medically prescribed limbs or paying for basic needs like rent or food. Through our Advocacy Program, members can apply if they are experiencing extreme financial hardship, and we offer our assistance for the most critical cases when specific criteria are met. This year, we supported **162 adult amputees** above and beyond our standard funding for their prosthetic and daily living needs, **totalling \$650,019**.

One of our members from British Columbia who has an amputation through their left knee needed a knee and foot component for their artificial leg so they could do their job, which requires standing for long periods of time. The components cost \$24,417 and the government would only cover \$6,123. They stated that the knee component needed exceeds "basic functionally," even though it was medically prescribed and would greatly improve the amputee's level of safety. **The War Amps agreed to cover the \$18,294 balance** so that this member wouldn't have to rely on crutches only, which would have severely impacted their mobility, independence and ability to work.

Another case of note was for a double below-knee amputee who needed two hydraulic foot components. This member is a single parent of a young child and does not have a vehicle, so mobility is vital to them. Their community has steep walkways, and they fell frequently, demonstrating that they urgently needed these new components to reduce the risk of falls and injuries. Unfortunately, their provincial government would only cover \$3,767 of the total \$6,158. This member is not able to work and has limited savings, so **we stepped in to cover the \$2,391 balance**, allowing them to walk safely and keep up with their young child.

#### **Did You Know?**

In 2023, The War Amps Key Tag Service returned **6,155** sets of lost keys to their owners by courier – for free! You can order your own set of key tags online at **waramps.ca**.

# Fighting for human rights accessibility issue

In 2022, we started to work with a 51-year-old amputee who is missing their right leg above the knee and uses crutches, as they are not a candidate for artificial limbs. Before moving into their new apartment building, which is intended for people with disabilities, they requested an accessible indoor parking space due to a high risk for falls and broken bones. Shockingly, **they were denied the accommodation despite falling almost daily** as they crutch from the building to their outdoor parking space. When parking spaces became available, they were given to other residents before this individual, including an able-bodied contractor.

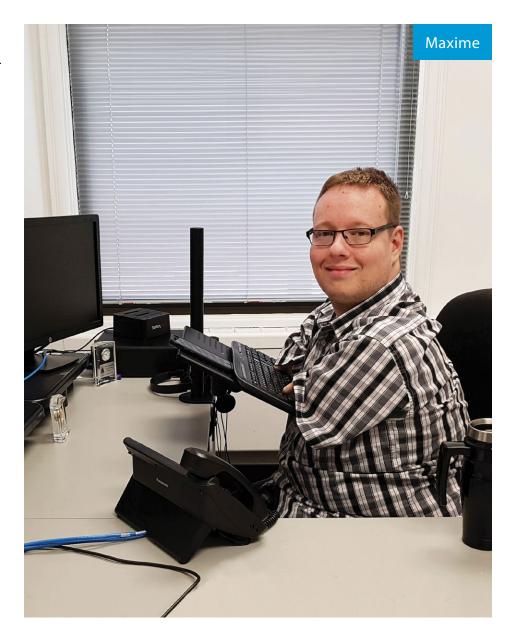
In the past four weeks, I've fallen 19 times getting from my front door to my car. It's impossible to maintain my balance on crutches and standing on one foot in the snow. I'll fall, and I can't get up. I arrive at work soaking wet. I'm mortified and at my wits end. My nerves are shot, and my muscles ache. This is my home, and I just want to go to work and come home without falling.

The War Amps advocated numerous times on their behalf to management, as we firmly believe they are in breach of their province's human rights code. To accelerate this process, we contacted the media about this denial of accommodation and provided important information about the case to the province's Human Rights Commission.

This year, due to our advocacy work, this individual's building management agreed to give them a temporary indoor parking space until a more permanent one becomes available. While this is a win for them and their safety, we will continue to monitor this case closely until a permanent accommodation has been made by management.

### **Did You Know?**

The War Amps provides child amputees with financial assistance for swimming and driving lessons to learn important safety skills and help support them on the road to independence. In 2023, we funded **93 requests** from across the country.





# **Our Work for Veterans**

The War Amps continues to be the leader in advocating for veterans' rights and legislation, as well as the driving force behind the National Council of Veteran Associations in Canada (NCVA). With more than 100 years of experience in this area, we are represented on four of the six ministerial advisory groups to Veterans Affairs Canada (VAC), co-chairing two of these committees.

In 2023, we continued our long-standing work for veterans through advocacy in reducing unacceptable departmental wait times and backlogs for disability pensions and benefits; demanding VAC follow a "one veteran – one standard" strategy for benefits veterans receive; improving income support for seriously disabled veterans through a newly proposed Career Impact Allowance; increasing benefits for veterans' families and caregivers; seeking justice for victims of military sexual misconduct and more. You can read about all our advocacy work in detail in our *NCVA Legislative Program* 2023-24 available at **ncva-cnaac.ca/en/legislative-program**.

With the appointment of Ginette Petitpas Taylor in July as the new Minister of Veterans Affairs/Associate Minister of National Defence, we are hopeful that she will provide invigorated momentum for reform. We will continue to hold the government to account on behalf of the veterans' community. This will require further action by VAC regarding veterans legislation and policy to fix the ongoing injustice disabled veterans and their families face.

# Working towards "one veteran – one standard"

The War Amps fundamental recommendation to the government for many years is that veterans legislation should have a "one veteran – one standard" approach. We have consistently proposed that the best parts of the Pension Act and the New Veterans Charter/Veterans Well-being Act (NVC/VWA)





should be used to create a comprehensive compensation/pension and wellness model for all disabled veterans, regardless of where or when they were injured.

The War Amps has strongly urged VAC to "think outside the box" by aiming towards, as an ultimate objective, creating an overall program model that would treat all veterans with parallel disabilities in the same way for the application of their benefits and wellness policies. This would result in the removal of artificial cut-off dates that arbitrarily distinguish veterans based on whether they were injured before or after 2006.

If the "one veteran – one standard" philosophy advocated by VAC has any meaning, this glaring disparity between the Pension Act and the NVC/VWA means that the Government must seize the moment to address this issue. In so doing, Parliament would finally be recognizing that the long-standing social covenant between the Canadian people and the veterans' community demands nothing less.

### **Your Story**

"I misplaced a set of car keys recently. A few days ago, I was very pleased to have that set of keys delivered to my door. I have supported your organization for many years and will continue to do so in the future."

- Walter

# Improving financial support for seriously disabled veterans

Unfortunately, many seriously disabled veterans, including war amputees, require lifetime income support to cope with their significant levels of incapacity.

In this context, we have argued for the establishment of a new Career Impact Allowance for life based on the future loss of income strategy used for many years by the Canadian courts instead of the current VAC Income Replacement Benefit or the Canadian Armed Forces (CAF) SISIP income policy. We believe the main principle that should be followed by the department relates to the monetary evaluation for what the disabled veteran would have earned in their military career if they had not been injured.

# Advocating for the needs of veterans' families and caregivers

Since the enactment of the NVC/VWA in 2006, The War Amps has taken the strong position that the government has not fully addressed the plight of families of veterans, particularly in cases where a member of the family (often a spouse) must act as caregiver to a disabled veteran.

In our view, the current inadequate Caregiver Recognition Benefit should be replaced by using the eligibility criteria of the Pension Act's Attendance Allowance together with the amount payable to informal caregivers from the Department of National Defence's Attendant Care Benefit. This would better recognize and more generously compensate caregivers for their significant effort and economic loss in supporting injured veterans.

We are also encouraging the department to adopt the Ombud's recommendation, as endorsed by the Standing Committee on Veterans Affairs, that family members and caregivers should have an independent right to benefits and well-being provisions rather than the restrictive derivative rights that have existed in veterans legislation for many years.

# Addressing VAC's backlog and wait-time crisis

Notwithstanding slight improvements made by the department in recent months, the main concern in the veterans' community today remains the ongoing backlog and wait-time crisis confronting veterans making applications for disability pensions and health-care benefits.

It is our position that systemic change is essential to tackle the backlog/ wait-time crisis, including the adoption of fast-tracking protocols and a form of automatic entitlement for common disabilities. It is very clear that the Government's recent attempts to increase temporary staffing and improve digitization alone are not enough to resolve this ongoing problem.

The department should adopt the position that claims be accepted at face value and be based on the reasonable evidence provided by the veteran and their family, with the condition that individual files can be monitored over time and "spot audits" carried out to address any potential abuses. The clear reality is that medical reports usually required by VAC to support these applications continue to be extremely difficult to obtain at this time.

## Looking forward

The War Amps will continue to work with the recent restructured hierarchy of VAC on behalf of Canadian veterans and their families. In our opinion, the new minister and the department must recognize that time is of the essence for Canadian veterans and their families, who continue to wait for this fundamental legislative and policy reform to help them cope with their service-related disabilities and injuries.

### **Did You Know?**

The Key Tag Service began in 1946 after the Second World War, launching a key return service that would prove to be a valuable aid to Canadians. War Amps members from the First World War started the service to create jobs for the returning amputee veterans and to generate revenue for the Association, which in turn funded our programs and raised awareness of The War Amps efforts.

Today, Canadians continue to benefit from this public service, with more than 1.5 million sets of lost keys returned to their owners, including expensive-to-replace car fobs. To this day, the Key Tag Service sheltered workshop in Scarborough, Ontario, continues to employ amputees and people with disabilities.

# **Financials**

The War Amps has been continued under the Canada Not-for-profit Corporations Act and is registered as a charitable organization with the Canada Revenue Agency (CRA). The War Amps is funded by donations to the Key Tag Service. It does not receive government grants. For more than 100 years, we have served amputees and continue to support them by providing much-needed funding for artificial limbs, peer support and a strong organization to advocate for their rights.

As part of The War Amps commitment to being accountable to our donors, we are pleased to provide you with our Essential Financial Information. The intent of this financial summary is to provide the most valuable data for our donors in terms of explaining our programs and how their money is being spent.

The War Amps has a unique structure within the charitable field. In 1946, the Key Tag Service was launched to provide employment for returning amputee veterans from the Second World War. This service was recognized as a sheltered workshop at that time. Throughout the intervening years, hundreds of Canadians with disabilities have worked at the Key Tag Service, which continues today. Employees at the Key Tag Service make competitive wages and help provide a service to Canadians that generates funds for the Association.

All of this detailed financial information is provided in our annual filing of form T3010, which is available to the public on the CRA website at **canada.ca/en/services/taxes/charities**. Our full, audited financial statement is also available at **waramps.ca**.

The War Amps 2022 financial statements are prepared and audited by Kelly Huibers McNeely Professional Corporation Chartered Professional Accountants. They also prepare our annual filing of the T3010 government return.

We are continually evaluating how we present our financial information in order to ensure that we provide our donors with the facts they need to make a well-informed decision.



The War Amps is proud of its history and the programs and services we offer to amputees. Public support of the Key Tag Service, which has returned more than 1.5 million sets of lost keys, enables the Association to continue to operate its many programs for amputees of all ages, including war amputees and seriously disabled veterans.

for the year ended De	cember 31, 2022	as at December 31, 2022		for the year ended December 31, 2022		
REVENUE		ASSETS	1. CASH AND TERM DEPOSITS			
Donations (Net)	\$19,778,919	Cash and Term Deposits (See Note 1)	\$77,064,200	The Association receives a significant portion of its funding immediately prior to the year end. These funds are used to finance the operations of its charitable activities in the		
Bequests	8,909,311	Property and Equipment	6,356,876			
Interest and Other	416,909	. ,	, ,	ensuing year.		
	\$29,105,139	Assets Held for Pension Liability	8,699,042	2. APPROPRIATED EQUITY		
EXPENSE		Other Assets	1,270,292	CHAMP Program	\$54,500,000	
Adult Amputee Program	\$ 3,660,348		\$93,390,410	Prosthetics Research Fund	10,000,000	
CHAMP Program	5,234,703	LIABILITIES		Survivors' Subsistence Grants	60,000	
DRIVESAFE™ Program	- -	Accounts Payable	\$ 1,802,048		\$64,560,000	
PLAYSAFE™ Program	1,977,708	Pension Liability	9,335,402	The National Board of Directors has approved appropriations to:  a) Provide for long-term commitments made on behalf of children enrolled in the Child Amputee (CHAMP) Program.		
Prosthetics, Research and	.,,. • •		\$11,137,450			
Education	540,994	EQUITY				
Service Bureau and Advocacy	2,989,178	<b>Equity in Property Equipment</b>	\$ 6,356,876			
Special Projects	3,100,682	Appropriated Equity (See Note 2)	64,560,000	<ul> <li>b) Provide a special prosthetics and research fund to address the special needs of amputees where a standard limb will not provide quality of life and to carry out research on advances in prosthetic limbs.</li> </ul>		
Veterans Issues — Special	662,849	Unappropriated Net Assets				
Widows Assistance Program	266,061	(Deficiency of Net Assets)	11,133,674			
Other Charitable Programs	521,686	Externally Restricted for Endowment Purposes	202,410	c) Provide survivors' subsistence grants of \$2,000 per		
Administrative	229,569	, , , , , , , , , , , , , , , , , , ,	\$82,252,960	member on the death of an active i		
	\$19,183,778		\$93,390,410	on the death of the spouse. Payment of these grants is the discretion of the Association on the basis of need.		
Excess of Revenue Over Expense (Expense Over Revenue)	\$ 9,921,361		11-212-211-12	the discretion of the Association on	the basis of need.	

# **Thank You**

# Your support makes a life-changing difference for amputees.

Every donation we receive is important. With so many charities to choose from, we thank you for supporting The War Amps vital work for amputees. With the assistance of our donors, including corporate and foundation donors and those who have left estate donations in their wills, we are able to provide Canada's amputees with essential artificial limbs, peer connections, advocacy support and so much more.

Together, we can continue to improve the quality of life for all amputees. We look forward to carrying on and evolving our programs and services to best serve the needs of amputees, now and in the future.

## **Your Story**

"Thank you so much for this money-saving program. I have lost two sets of keys, one in 1977 and recently in 2023, only to have them returned to my address both times!"

- Carol



## Governance

### 2023

#### **Executive Committee**

Brian N. Forbes, B.Comm., LLB. . . . . Chairman, Executive Committee David Saunders, CPA, CA. . . . . . . . Chief Operating Officer

#### Executive Subcommittee

Danita Chisholm. . . . . . . . . . Executive Director, Communications and CHAMP Program Lorraine Cornelius . . . . . . . . . . . . Executive Director, Public Awareness

Darlene Quesnel . . . . . . . . . Executive Director, Internal Operations

### **Quebec Operations**

Louis Bourassa . . . . . . Director, Programs and Community Outreach (Quebec) Yardley Sandaire . . . . . . Director, Internal Operations (Quebec)

### **Your Story**

"One of our thoughtful neighbours cared enough to call The War Amps when he discovered our keys – with a War Amps key tag attached – which we had left behind in our community mailbox lock. The War Amps helped us to connect with him and recover those lost keys. Please consider a donation to them today. The next keys lost could be yours."

– NJ

### **Connect With Us**

#### **National Headquarters**

2827 Riverside Drive Ottawa, Ontario K1V 0C4

Tel.: 1 800 465-2677 • 613 731-3821 Fax: 1 855 860-5595 • 613 731-3234 communications@waramps.ca

#### **Key Tag Service**

1 Maybrook Drive Scarborough, Ontario M1V 5K9

Tel.: 1 800 250-3030 • 416 412-0600 Fax: 1 800 219-8988 • 416 297-2650 customerservice@waramps.ca

#### The War Amps – Quebec

Key Tag Service 606 Cathcart Street, Suite 530 Montreal, Quebec H3B 1K9

Tel.: 1 800 265-0494 • 514 398-0759 Fax: 1 877 600-6212 • 514 398-0699 serviceclientele@amputesdeguerre.ca

For more information, please visit **waramps.ca**.

Find us on social media!

@TheWarAmps #WarAmps

Charitable Registration No.: 13196 9628 RR0001

## Regional Representatives

To continue the legacy of "amputees helping amputees" started by the war amputee veterans before them, our Regional Representatives – all CHAMP graduates who have actively participated in Association initiatives throughout their lives – will play an important role as part of our governance structure. Their involvement will further the work of the war amputees who originally founded the Association and established the essential charitable programs that have successfully evolved over the years.

Tara Klippert (Yukon and the North)	Chris Koch (Alberta)	Isabelle Dugré (Quebec)
Tim Inglis (British Columbia)	Angie Ducharme-Johnson (Saskatchewan)	Caroline Viau (Quebec)
Keith Parker (British Columbia)	Leanne Holtvogt (Saskatchewan)	Stephen Hann (Prince Edward Island)
Selena Smakal (British Columbia)	Merrill Loeppky (Manitoba)	Justin Belliveau (New Brunswick)
Jennah Stavroff (British Columbia)	Kevin Delaney (Ontario)	Kevin Roscoe (Nova Scotia)
Lisa DeJong (Alberta)	Chinyere Eni-McLean (Ontario)	Tim Verney (Nova Scotia)
Liz Gareau (Alberta)	Christine McMaster (Ontario)	Shelley Churchill (Newfoundland and
Annae Jones (Alberta)	Denise Swedlo (Ontario)	Labrador)



Regional Representative for Nova Scotia Tim Verney, a double foot amputee, with Regional Representative for Quebec Caroline Viau, an arm armputee, in 2023.

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