Licence to Drive

The War Amps
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Introduction

Driving is an important means to independence for amputees, enabling you to carry out daily living tasks outside the home as well as take part in social activities, without having to rely on others for transportation.

Whether you are an already licensed driver who has recently become an amputee, or an amputee going for your driver’s licence for the first time, the information here applies to you. Will you need special devices on your vehicle, or special driver training? What will obtaining or renewing your driver’s licence entail? Will you have any restrictions on your licence?

This booklet answers the most frequently asked questions regarding amputation and driving in Canada, and provides lists of resources in all regions of the country. However, information in this booklet is meant only as a guide. Driving is an area under provincial, rather than federal, control; therefore, the procedures and criteria differ for each province. In fact, in many cases there are no specific provincial procedures but rather guidelines for motor vehicle offices, so experiences may vary from city to city within a given province.

While no two amputees will have exactly the same experience obtaining a driver’s licence, there are three main possibilities:

1) No Special Requirements
The process will be no different than for the general population.

2) Assessment Not Necessary
A Ministry official may presume that all amputees must undergo a special assessment. However, by being prepared in advance you may be able to demonstrate to the official that an assessment is, in fact, not necessary. Examples: a) a left above or below knee amputee can drive a vehicle with automatic transmission without special devices as their artificial limb does not impact on the ability to use the gas and brake pedals which are on the right – a restriction may be placed on the licence stating that the amputee must drive an automatic car rather than a standard because of the clutch that needs to be operated with the left foot; b) a right below or above knee amputee may require a left foot accelerator pedal – an amputee can illustrate they have researched this and provide information about how they will be having one installed into the car they will be driving.

3) Assessment Necessary
For some amputees, an assessment will be deemed necessary to determine what devices may need to be fitted to the car and/or to satisfy the Ministry so that the amputee will be able to drive safely.

The information in this booklet is a general overview of the situation in Canada, based on information gathered from different provinces. It is your responsibility to explore the exact requirements in your area.

If you can share an experience or information that will add to the material provided here, write or email using the addresses provided on the previous page.

Process

Obtaining a driver’s licence is a lengthy procedure for anyone, and for an amputee that process is even more extensive. You may be required to be assessed at a rehabilitation centre or hospital, which sometimes have long waiting lists (you may have to wait weeks just for an appointment). Be sure to start early and allow yourself plenty of time to go through each step of the process. Knowing what the process entails well in advance and preparing ahead of time can prevent some of the frustration and disappointment that can result if you are not prepared.
Throughout the process of obtaining a driver’s licence you may have to deal with individuals who, understandably, have little or no knowledge of amputation. Individuals may not be aware of your capabilities and thus may question your ability to drive safely. Therefore, they may suggest or even insist that you undergo an assessment or more testing than you personally feel is necessary. Driving carries very serious responsibilities – as is often said, driving is a privilege, not a right. Therefore, although you may feel certain procedures are unnecessary, you have to do what is reasonably requested to prove your ability to operate a vehicle safely.

What can you do to hasten the process? Knowing in advance what devices you may need will certainly help. For instance, if you are a right leg amputee, a left-foot accelerator is suggested; for an arm amputee, a spinner knob may be suggested.

Permit

The learner’s permit gives you permission to drive a vehicle, but it is not a licence. The permit has specific restrictions set down by the Ministry of Transportation that apply to all new drivers (an example might be the requirement always to be accompanied by a fully licensed driver).

If you already have a valid driver’s licence when you become an amputee, you will most likely not need to go through the process of obtaining a learner’s permit again, but may have to be retested to prove your ability to drive as an amputee.

When medical conditions or disabilities are present, you also may be required to have a medical form signed by your doctor or be required to undergo an assessment before a permit will be issued.

Preparedly Licensed Drivers

If you had a driver’s licence before your amputation, you will most likely have to go through the process of renewing your licence by being retested to prove your ability to drive as an amputee. Under most provincial laws, physicians have a legal responsibility to inform the Ministry of Transportation of any changes in a patient’s medical condition that may affect driving ability; therefore, most doctors will automatically inform the Ministry of all new amputations. In Ontario, for example, the Highway Traffic Act states:

203. (1) Every legally qualified medical practitioner shall report to the Registrar the name, address and clinical condition of every person sixteen years of age and over attending upon the medical practitioner for medical services who, in the opinion of the medical practitioner, is suffering from a condition that may make it dangerous for the person to operate a motor vehicle.

Once the Ministry of Transportation is informed of your amputation(s), the outcome will vary. In some provinces, an assessment is mandatory; in other provinces, a road test to prove that you can still safely drive is all that is required. Procedures and regulations vary, so contact your provincial Ministry of Transportation (see Appendix A, page 8) to find out the exact legal requirements.

Assessment

Assessments of a person’s ability to drive and recommendations regarding any special equipment that may be required are often available through rehabilitation centres or hospitals in each province. The individuals who are employed at assessment centres are specifically trained to assess individuals with disabilities. Assessments can cost in excess of $500, so you will want to undergo one only if it is compulsory or if you personally prefer to have one. The cost of an assessment is not usually covered by provincial health plans. Some private insurance companies may cover it as an occupational therapy service. Check with your insurance provider to find out what costs, if any, it will cover for an assessment.

An assessment is recommended (and required) for amputees with multiple amputations to ascertain the modifications or special devices needed (e.g., hand controls for a bilateral leg amputee). An assessment is not usually necessary for individuals with single limb amputations as the devices required, if any, are straightforward.
If you are advised by your local motor vehicle office to undergo an assessment that you feel is not necessary, be prepared to discuss the matter with the licensing officer or his/her supervisor. You must be prepared to demonstrate that you take the privilege of driving seriously and, therefore, you have already explored the equipment that will enable you to drive safely.

There can be lengthy waiting lists for appointments at some centres, so call early to book your appointment. Most assessment centres are located in major cities, so travel may be necessary.

If an assessment is required, you will be referred to the nearest assessment centre. This referral can come from the Ministry of Transportation or, in some cases, your doctor will refer you. The process will vary between centres, but one example is as follows. You will meet with an occupational therapist (OT) who will work with you to determine what will be required to make you an independent and safe driver. Following this meeting, you will go for a drive with a driving instructor and the OT. This will provide an opportunity to determine which devices will work best for you. The vehicles at assessment centres are equipped with all kinds of adaptive devices, including spinner knobs, left-foot accelerators, and hand controls. Safety features, like passenger-side brakes, ensure control of the vehicle rests with the instructor while the person with a disability tries out different equipment.

**Prescription**

After the assessment, the assessment centre will provide a prescription for you. In the case of a simple adaptation (e.g., a spinner knob or left-foot accelerator), you may be given the prescription and a list of companies in your area that sell and install such devices. An assessment centre may suggest a particular company, but you may also explore several companies to obtain cost quotes and estimations of when the work can be completed in order to choose the one that works best for you.

It is extremely important to ensure that the company that installs the equipment is experienced in doing the modifications you require. Never have devices installed or modifications made to your vehicle by someone inexperienced (it is not recommended to have a well-meaning friend or relative who is “mechanically inclined” do the work).

If the modifications or devices required are more extensive (e.g., a multiple amputee who requires touch-boards, relay switches or electric shifters), the centre may write your prescription and send a copy to companies on their tender list that are experienced in doing these types of modifications. These companies then send you quotes for the work and you choose the one that best suits your needs.

**Driving Instruction**

Generally, driving lessons through a certified driving school are a good idea as they provide you with sound knowledge of traffic regulations and many safety tips to help make you a confident and safe driver. If you have undergone an assessment and met with an OT, he or she may recommend that you take driving lessons. In certain cases, the OT will issue a prescription for driving devices that is contingent upon your having lessons.

Amputations may present unique issues to be considered when driving. Therefore, an OT may suggest that you take your driving lessons through an assessment centre or an instructor who specializes in teaching drivers with disabilities. Please refer to the assessment section of this document for more information. Instructors experienced in working with people with disabilities will train you in the little details.

Sometimes an OT will suggest that not all lessons need to be taken at an assessment centre, but that three or four hours of driver training with an instructor at the assessment centre is sufficient before continuing driving lessons with a regular driving instructor. A person who has already had their licence and is “relearning” how to drive as an amputee may require a longer period of instruction through an assessment centre than a new driver – as well as learning how to drive with adaptations, they also have to overcome the urge to drive as they did before their amputation. For example, a recent amputee driver may drive well their first few times using the adaptations at the centre as they are conscious of
doing well, but when they go back out onto familiar roads they return to their old habits and attempt to brake using a leg which is no longer there. The extra driver training at the centre can reinforce the new driving technique, and make the transition to being an amputee driver easier.

Road Test

In some provinces you must have your learner’s permit for a certain length of time before you are allowed to take your road test. In Ontario, for example, you must have held your learner’s permit (Level G1) for at least eight months if you have completed a driving course (within that eight-month period) or one full year if you have not taken a driving course, before you are eligible to take your road test. Your road test will take place at your local Ministry of Transportation office. You will be required to provide a vehicle for your road test equipped with any necessary modifications. There can be long waiting lists for road tests, so be sure to call early to book your appointment.

When it is time for your road test, there is the question of whether you should use an adaptation or device, or even your prosthesis, during your road test. If you cannot safely drive without a vehicle adaptation or using your prosthesis, and an assessment has indicated you should use an adaptation, then you should certainly use it during the road test. However, what if you are a driver for whom a device is not absolutely necessary in order to drive, but you opt to use one for comfort? For example, a right below knee amputee who can drive fine with the prosthesis on the gas pedal, but who chooses to have a left-foot accelerator installed for comfort? Or an arm amputee who can drive well with or without wearing their myoelectric arm?

It is a good idea to check with your licensing office where you will do your test to find out what provincial regulations are in place. In some instances, certain devices will be suggested by the Ministry of Transportation; in other instances, if you use an adaptive device or your prosthesis during the road test, then the examiner must make a notation on your licence stating that you are not legally allowed to drive without the device since that is how the examiner saw you drive; while in yet other instances, it is at the discretion of the examiner. If the examiner feels it is necessary, he or she will place a restriction on your licence in the same way that a restriction for glasses or corrective lenses might be indicated. If you intend to always drive using the device then this may not be of concern to you. However, if you do not intend to always use the device or wear your prosthesis, or if you plan on occasionally driving other vehicles which are not equipped with adaptive devices, then having a restriction on your licence will be an inconvenience. If you plan to drive without the device as well as with it, it is best to show the examiner that you can drive without the device or prosthesis so that you do not get a restriction placed on your licence.

Vehicles and Adaptations

Different amputations will necessitate different adaptations. An amputee may also select a certain kind of vehicle to suit his/her needs. A leg amputee who uses a wheelchair may opt for the space and accessibility of a van. Someone who uses a wheelchair or a scooter will also need to consider whether a van or a rooftop wheelchair carrier or a carrier on the back of the car is most appropriate. A leg amputee may opt for cruise control to reduce the strain on the residual limb on long trips. Many amputees, both leg and arm amputees, choose automatic transmission instead of a standard vehicle for issues related to the stick control and the clutch.

To find out if your province has any regulations in this area for persons with disabilities, contact your provincial Ministry of Transportation (see Appendix A, page 8).

Devices

On the next page is a chart showing some of the common devices often recommended for particular amputation types. Remember, these are only guidelines. You may wish to discuss your options with your OT or rehabilitation centre. Sometimes, depending on your amputation(s), it might help to try several devices to find what works best for you.
# Devices

<table>
<thead>
<tr>
<th>Amputation Type</th>
<th>Recommended Device(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Left leg (below knee)</td>
<td>No devices/adaptations required.</td>
</tr>
<tr>
<td>Left leg (above knee)</td>
<td>Parking brake extension</td>
</tr>
<tr>
<td></td>
<td>Allows for operation of a foot-operated parking brake.</td>
</tr>
<tr>
<td>Right leg (below knee)</td>
<td>Left-foot accelerator</td>
</tr>
<tr>
<td></td>
<td>Allows for operation of the gas pedal with left leg.</td>
</tr>
<tr>
<td></td>
<td>Some below knee amputees have enough control of their prosthesis to use standard pedals and will not find this necessary.</td>
</tr>
<tr>
<td>Right leg (above knee)</td>
<td>Left-foot accelerator</td>
</tr>
<tr>
<td></td>
<td>Allows for operation of the gas pedal with left leg.</td>
</tr>
<tr>
<td></td>
<td>Some right above knee amputees choose to move their prosthesis out of the way and use their left leg to use standard pedals without any modifications.</td>
</tr>
<tr>
<td>Bilateral leg amputee (below and above knee)</td>
<td>Hand controls</td>
</tr>
<tr>
<td></td>
<td>Replace foot controls.</td>
</tr>
<tr>
<td></td>
<td>Operate gas, brakes, horn and lights.</td>
</tr>
<tr>
<td></td>
<td>May be separate or combined into a single “joystick” type device.</td>
</tr>
<tr>
<td></td>
<td>*Note – some bilateral below knee amputees have control with their prostheses and do not require any adaptations.</td>
</tr>
<tr>
<td>Left arm</td>
<td>Right-hand steering knob or ring</td>
</tr>
<tr>
<td></td>
<td>Spinner knobs for one-handed control of wheel.</td>
</tr>
<tr>
<td></td>
<td>Rings used with a prosthetic hook (artificial limbs should have soft pincers - i.e., neoprene).</td>
</tr>
<tr>
<td></td>
<td>Right-hand directional signal extension</td>
</tr>
<tr>
<td></td>
<td>Crossover lever operates turn signal with right hand.</td>
</tr>
<tr>
<td>Right arm</td>
<td>Left-hand steering knob or ring</td>
</tr>
<tr>
<td></td>
<td>Spinner knobs for one-handed control of wheel.</td>
</tr>
<tr>
<td></td>
<td>Rings used with a prosthetic hook (artificial limbs should have soft pincers - i.e., neoprene).</td>
</tr>
<tr>
<td></td>
<td>Left-hand gear shift lever extension</td>
</tr>
<tr>
<td></td>
<td>Crossover lever operates a gear shift with left hand.</td>
</tr>
<tr>
<td>Bilateral upper limb</td>
<td>Check with your OT. One option is a floor-mounted steering wheel for foot control of steering.</td>
</tr>
<tr>
<td>Electronic Steering Devices</td>
<td>Another option is to use an electronic steering device, such as a Digipad or a Touchpad. These devices allow you to control the vehicle and vehicle accessories using digital buttons and switches. Some electronic controls resemble a joystick, which allows the steering, gas and brake to be operated using a single device.</td>
</tr>
</tbody>
</table>
Other devices or adaptations which amputees may find useful are an ignition key holder, which allows easier access to the ignition, pedal extenders, or having the steering column extended.

**Modifications**

Once your specific needs have been identified, you will need to have the modifications made to your vehicle by a company that sells and installs driving devices (see Appendix B, page 10). It is always best to go to a company experienced in making such vehicle modifications rather than making the adjustments yourself or having an unqualified friend do them. This not only ensures that the device(s) is installed properly for your own safety, but also will avoid any concerns that could be raised by an insurance company.

Many, but not all, companies that perform vehicle modifications belong to an association called the National Mobility Equipment Dealers Association (NMEDA). As members of the NMEDA, the companies that do modifications are required to meet certain standards. The companies in the NMEDA purchase manuals which pertain to vehicle modifications, the revenues from which are used to buy adapted vehicles to be used for further testing. Both of these help to ensure that even smaller companies have the knowledge and resources to ensure that modifications are performed correctly.

If you are aware of a company which is not on this list, please let us know.

**Tips**

The following are a few tips for you to keep in mind when you are going through this process.

- Some amputees have a device, such as a metal plate, installed below the brake to prevent their prosthesis from inadvertently slipping underneath the brake, which would be very dangerous.

- Be sure to plan ahead when getting your licence. By leaving yourself plenty of time to get through the process, you will help prevent some of the stress and frustration that you might experience when trying to work your way through any red tape which you may encounter.

- One arm amputee had her signal lights moved onto the door of her car so that she could use them, rather than trying to reach through the steering wheel with her residual limb.

Contact us if you have a tip to share with other amputees.

**Insurance**

It is a good idea to inform your insurance company of any adaptations that have been made to your vehicle. Adaptations and devices can raise the value of your vehicle. By ensuring your insurance company is aware of your amputation and the adaptations to your vehicle, you may help to prevent problems with your claim in the event of an accident.

**Rebates**

Many automobile manufacturers offer rebates to customers to help cover the cost of vehicle adaptations. These rebates apply only to new vehicles.
There are different programs and restrictions for each car company, so it is best to contact your car dealer directly to find out exactly what each offers.

The following is a list of car manufacturers and their rebate programs:

- Ford’s Mobility Program offers a rebate of up to $1,000 on a new Ford of Canada vehicle.
- Chrysler’s AutoAbility Program offers rebates of up to $1,000 to help reduce the cost of installing the adaptive driver or passenger equipment.
- GM has the Mobility Program for persons with disabilities which offers up to $1,000 in rebates.
- Honda’s Customer Mobility Assistance Program offers up to $1,000 for drivers and passengers with physical disabilities towards the purchase and installation of adaptive equipment.
- Toyota’s Mobility Program offers up to $1,000 towards the cost of installing adaptive equipment.
- Volkswagen’s Mobility Program offers up to $1,000 towards the cost of installing adaptive equipment.
- Nissan’s Mobility Assist Program offers up to $1,000 towards the cost of installed adaptive equipment.
- Mazda’s Mobility Program offers up to $750 towards adaptive driving aids or mobility assistance equipment.
- Mobility by Volvo provides up to $1,000 in financial assistance toward the cost of adding adaptive equipment to an eligible new Volvo.
- Kia’s Mobility Program offers up to $750 towards the cost of installing adaptive equipment.
- Hyundai’s Mobility Program offers up to $500 towards the installation of adaptive equipment.

If you are a Canadian citizen you can also apply for a GST/HST Rebate from Canada Revenue Agency. The GST/HST Specially Equipped Motor Vehicle Rebate Application can be used to claim the GST which you have paid on the purchase of a qualifying vehicle or a modification service performed on your vehicle. A qualifying vehicle means a vehicle which is equipped with a device designed exclusively to assist in placing a wheelchair in the vehicle without having to collapse the wheelchair, or with an auxiliary driving control to facilitate the operation of the vehicle by an individual with a disability. The application, form GST518, is available at cra-arc.gc.ca, under the Forms and Publications section.

**DRIVESAFE!**

Since the 1970s, child amputees in The War Amps CHAMP Program have been warning other children to PLAYSAFE. In the 80s, they started sharing an important message with adults: DRIVESAFE! Children who have lost limbs in vehicle accidents are helping The War Amps convey this vital message to drivers everywhere.

To ensure the message gets across, The War Amps offers a pamphlet on defensive driving tips, a safety checklist, and DRIVESAFE! windshield stickers. As an ongoing reminder, the DRIVESAFE! message is prominently displayed on the millions of key tags mailed to Canadian drivers.

**Starting Early**

The information presented here clearly demonstrates the importance of starting early in order to allow yourself plenty of time for each step of the process. This cannot be emphasized enough – waiting lists for assessments and road tests, as well as the time it can take to have prescriptions written up and modifications made, all add up. By booking appointments early and having a thorough knowledge of the steps you need to take, you can put yourself on the road to success.

**Provincial Contact Information**

For further information, contact the ministry responsible for driver licensing in your province (see Appendix A, page 8).
Appendix A
Provincial Government Contact Information

ALBERTA
Alberta Transportation
Website: transportation.alberta.ca
Alberta Infrastructure and Transportation
Twin Atria Building
4999-98 Ave
Edmonton, AB T6B 2X3
Phone: 780 427-2731 or 310-0000
(toll-free in Alberta)

BRITISH COLUMBIA
Insurance Corporation of British Columbia
Website: icbc.com
ICBC Head Office
151 West Esplanade
North Vancouver, BC V7M 3H9
Phone: 604 661-2800 or 1 800 663-3051
*Note: There are many locations; call the above number to find a location near you.

MANITOBA
Manitoba Infrastructure and Transportation
Website: mpi.mb.ca
Manitoba Public Insurance
Box 6300
Winnipeg, MB R3C 4A4
Phone: 204 985-7000 or 1 800 665-2410
*Note: There are many locations; call the above number to find a location near you.

NEW BRUNSWICK
Department of Transportation
Website: snb.ca
Driver Examination, Service New Brunswick
City Centre
432 Queen St
Fredericton, NB E3B 1B6
Phone: 1 888 762-8600
*Note: There are many locations; call the above number to find a location near you.

NEWFOUNDLAND AND LABRADOR
Department of Government Services
Website: www.servicenl.gov.nl.ca/drivers/index.html
Motor Registration Division
PO Box 8710
St. John’s, NL A1B 4J5
Phone: 1 877 636-6867

NORTHWEST TERRITORIES
Department of Transportation
Website: dot.gov.nt.ca
Road Licensing and Safety Division
Highways Building
1st Floor
4510 50 Ave
PO Box 1320
Yellowknife, NT X1A 2L9
Phone: 867 873-7972

NOVA SCOTIA
Service Nova Scotia & Municipal Relations
Website: gov.ns.ca/snsmr/rmv/
Registry of Motor Vehicles
300 Horseshoe Lake Drive
Bayers Lake Business Park
Halifax, NS B3S 0B7
Phone: 902 424-5851 or 1 800 898-7668
NUNAVUT
Department of Economic Development and Transportation
Website: gov.nu.ca/edt
  • Department of Economic Development and Transportation
  • Building 1104A
  • Inuksugait Plaza
  • PO Box 1000, Station 1500
  • Iqaluit, NU X0A 0H0
  • Phone: 1 888 975-5999

ONTARIO
Ministry of Transportation
Website: mto.gov.on.ca
  • ServiceOntario Locations:
    • Phone: 1 800 267-8097

  *Note: There are many locations; call the above number to find a location near you.

PRINCE EDWARD ISLAND
Department of Transportation and Infrastructure Renewal
Website: gov.pe.ca/tir
  • 11 Kent St.
  • PO Box 2000
  • Charlottetown, PE C1A 7N8
  • Phone: 902 368-5100

QUEBEC
Société de l’assurance automobile du Québec
Website: saaq.gouv.qc.ca
  • PO Box 19600, Terminus
  • 333 Jean-Lesage Blvd.
  • Quebec, QC G1K 8J6
  • Phone: 418 643-7620 or 1 800 361-7620

SASKATCHEWAN
SGI Canada (Saskatchewan Government Insurance)
Website: sgi.sk.ca
  • SGI Head Office
  • 2260-11th Ave
  • Regina, SK S4P 0J9
  • Phone: 306 775-6900 or 1 800 667-9868

YUKON
Department of Community Services
Website: hpw.gov.ca/mv/index.html
  • Gold Creek Building
  • 2251 2nd Avenue, Unit A
  • Whitehorse, YT Y1A 5W1
  • Phone: 867 667-5315 or 1 800 661-0408
Appendix B
Modification Centres

Below are companies who carry out modifications to vehicles, listed by province. This list is not exhaustive – contact us if you are aware of other qualified companies that perform modifications.

Contact your local assessment centre for information for Northwest Territories, Nunavut or Yukon.

ALBERTA

- **MEDIchair**
  4040 Blackfoot Trail S.E.
  Calgary, AB  T2G 4E6
  Phone: 403 252-5366 or 1 800 661-6672
  Fax: 403 252-7140
  Email: calgary@medichair.ca
  Website: medichair.com
  Services provided: Installations and Modifications

- **Savaria**
  Calgary, AB location
  Phone: 403 243-6300 or 1 800 661-5112
  Email: info@savaria.com
  Website: savaria.com
  Services provided: Installations and Modifications

- **Savaria**
  Edmonton, AB location
  Phone: 780 413-4044 or 1 800 661-5112
  Email: info@savaria.com
  Website: savaria.com
  Services provided: Installations and Modifications

- **Shoppers Home Health Care**
  (formerly Gold Care Medical Ltd.)
  4619 - 91st Ave.
  Edmonton, AB  T6B 2M7
  Phone: 780 468-4002
  Website: shoppersdrugmart.ca/english/home_health_care/
  Services provided: Installations and Modifications

BRITISH COLUMBIA

- **Can Am Mobility, Inc.**
  158 Old Vernon Rd.
  Kelowna, BC  V1X 4R2
  Phone: 250 491-0003 or 1 866 423-0003
  Fax: 250 491-1044
  Email: info@canammobility.com
  Website: canammobility.com
  Services provided: Installations and Modifications

- **Lucanus Corporation**
  900B Wittaker Road
  Malahat, BC  V0R 2L0
  Phone: 250 483-3522 or 1 888 582-2687
  Email: lifts@lucanus.ca
  Website: lucanus.ca
  Services provided: Installations and Modifications

- **MEDIchair**
  7460 Edmunds Street
  Burnaby, BC  V3N 1B2
  Phone: 604 524-4000 or 1 800 661-1416
  Fax: 604 524-6111
  Email: vancouver@medichair.ca
  Website: medichair.com
  Services provided: Installations and Modifications
Shoppers Home Health Care
101-8289 North Fraser Way
Burnaby, BC V3N 0B9
Phone: 604 326-1117
Website: shoppersdrugmart.ca/english/home_health_care/
Services provided: Installations and Modifications

Shoppers Home Health Care
1561 Hillside Ave.
Victoria, BC V8T 2C1
Phone: 250 370-2984
Website: shoppersdrugmart.ca/english/home_health_care/
Services provided: Installations and Modifications

Sidewinder Conversions & Mobility Ltd.
44658 Yale Rd. W.
Chilliwack, BC V2R 0G5
Phone: 604 792-2082 or 1 888 266-2299
Fax: 604 792-8920
Email: graham@sidewinderconversions.com
Website: sidewinder-conversions.com
Services provided: Installations and Modifications

NEW BRUNSWICK

Atlantic Coach, Inc.
2525 Lakeburn Rd.
Moncton, NB E1H 1Z6
Phone: 506 857-1808
Fax: 506 857-1807
Services provided: Installations and Modifications

Harding Medical Supplies (New Brunswick)
24 Elmwood Dr.
Moncton, NB E1A 3W6
Phone: 506 855-5200 or 1 800 479-4700
Fax: 506 855-5113
Email: harding.mctn@hardingmedical.com
Website: hardingmedical.com
Services provided: Installations

Malley Industries, Inc.
1100 Aviation Ave.
Dieppe, NB E1A 9A3
Phone: 506 859-8591 or 1 877 859-8591
Fax: 506 857-1745 or 1 877 817-1745
Email: gatekeeper@malleyindustries.com
Website: malleyindustries.com
Services provided: Installations and Modifications

MEDIchair
100 Woodside Lane, Unit B103
Fredericton, NB E3C 2R9
Phone: 506 459-4449 or 1 877 459-4449
Fax: 506 452-7449
Email: trent@aml.medichair.ca
Website: medichair.com
Services provided: Installations and Modifications

NEWFOUNDLAND AND LABRADOR

AIM Services Inc.
496 Topsail Rd.
St. Johns, NL A1E 2C2
Phone: 709 576-3400 or 1 888 850-9188
Fax: 709 576-3434
Email: mfitzgerald@themotiongroup.com
Website: themotiongroup.com
Services provided: Installations and Modifications

Northland Home Healthcare
865 Bradford St.
Winnipeg, MB R3H 0N6
Phone: 204 786-6786
Fax: 204 783-7496
Email: wileen@nhcp.com
Website: nhcp.com
Services provided: Installations and Modifications

MANITOBA

MEDIchair
385-550 Century Street
Winnipeg, MB R3H 0Y1
Phone: 204 949-2300
Fax: 204 774-2191
Email: medichair@medichairwinnipeg.com
Website: medichair.com
Services provided: Installations and Modifications
NOVA SCOTIA

- Harding Medical Supplies (Nova Scotia)
  1158 Grand Lake Rd.
  Sydney, NS B1M 1A2
  Phone: 902 567-1144 or 1 877 457-8600
  Fax: 902 567-1150
  Email: harding.cb@hardingmedical.com
  Website: hardingmedical.com
  Services provided: Installations

- Harding Medical Supplies
  3447 Kempt Rd.
  Halifax, NS B3K 5T7
  Phone: 902 453-6900 or 1 800 565-1680
  Fax: 902 454-7893
  Email: halifax@hardingmedical.com
  Website: hardingmedical.com

ONTARIO

- Broadway Service
  662 Broadway St.
  Wyoming, ON N0N 1T0
  Phone: 519 845-3344
  Services provided: Installations and Modifications

- Courtland Mobility Services, Inc.
  1355 Artisans Crt., Unit B
  Burlington, ON L7L 5Y2
  Phone: 905 631-7671 or 1 800 354-8138
  Fax: 905 631-7670
  Email: info@courtlandmobility.com
  Website: courtlandmobility.com
  Services provided: Installations and Modifications

- Creative Carriage
  P.O. Box 600
  6 Ridgeview Street
  St. George, ON N0E 1N0
  Phone: 519 740-4801 or 1 800 392-8403
  Fax: 519 740-2751
  Email: sales@creativecarriage.com
  Website: creativecarriage.com
  Services provided: Installations and Modifications

- Gold Line Mobility & Conversions
  1759 Trafalgar St.
  London, ON N5W 6H3
  Phone: 519 453-0480 or 1 800 561-9621
  Fax: 519 455-5908
  Email: goldlinemobility@bellnet.ca
  Website: goldlinemobility.on.ca
  Services provided: Wheelchair Accessible Minivan Conversions

- Joyride Lifts
  4B - 149 Bentley Ave.
  Ottawa, ON K2E 6T7
  Phone: 613 224-9565
  Fax: 613 224-8562
  Email: joyridelifts@gmail.com
  Website: joyridelifts.ca
  Services provided: Installations and Modifications

- KVB Manufacturing
  62 Maple Ave.
  Smiths Falls, ON K7A 2A7
  Phone: 613 283-3196 or 1 800 565-9845
  Services provided: Installations and Modifications

- Liberty Motor Co. Inc.
  2390 South Service Rd. W.
  Oakville, ON L6L 5M9
  Phone: 905 465-3907 or 1 888 578-8886
  Fax: 905 465-3965
  Website: savaria.com/products/vans
  Services provided: Wheelchair Accessible Minivan Conversions

- Liftability Inc.
  2600 Lancaster Rd.
  Ottawa, ON K1B 4Z4
  Phone: 613 738-2721 or 1 800 267-8883
  Fax: 613 738-2704
  Email: info@conval-aid.com
  Website: conval-aid.com
  Services provided: Installations and Modifications

- Lucanus Corporation
  2 - 5 Furbacher Lane
  Aurora, ON L4G 6W2
  Phone: 905 841-4122 or 1 888 582-2687
  Fax: 905 900-0468
  Email: lifts@lucanus.ca
  Website: lucanus.ca
  Services provided: Installations and Modifications
Mobility in Motion
1710 Bishop St.
Cambridge, ON N1T 1T2
Phone: 519 623-9930 or 1 888 860-9930
Fax: 519 623-2292
Website: mobilityinmotion.net

Mobility in Motion
20 Woodlawn Rd. E.
Guelph, ON N1H 1G7
Phone: 519 824-7789
Website: mobilityinmotion.net

Northend Mobility
301 Aqueduct St.
Welland, ON L3C 1C9
Phone: 905 735-5552
Fax: 905 735-9303
Website: northend-mobility.com
Services provided: Installations and Modifications

Shoppers Home Health Care – Sudbury
2037 Long Lake Rd.
Sudbury, ON P3E 6J9
Phone: 705 560-5190
Website: shoppershomehealthcare.ca

Shoppers Home Health Care – Windsor
1624 Howard St.
Windsor, ON N8X 3T7
Phone: 519 252-2715
Website: shoppershomehealthcare.ca

Shoppers Home Health Care
202 Sparks Ave.
Toronto, ON M2H 2S4
Phone: 416 701-1351
Fax: 416 701-1772
Website: shoppershomehealthcare.ca
Services provided: Installations and Modifications

Universal Motion
120 St. Regis Cres. S.
Toronto, ON M3J 1Y8
Phone: 416 398-4255 or 1 877 899-0699
Fax: 416 398-3009
Email: info@universalmotion.com
Website: universalmotion.com
Services provided: Installations and Modifications

Savaria
Brampton, ON location
Phone: 1 800 265-5416
Email: info@savaria.com
Website: savaria.com
Services provided: Installations and Modifications

Wilder Mobility Limited
85 Northland Rd.
Waterloo, ON N2V 1Y8
Phone: 519 888-0618 or 1 800 335-3307
Fax: 519 888-7029
Email: sales@wildermobility.com
Website: wildermobility.com
Services provided: Installations and Modifications

PRINCE EDWARD ISLAND

Harding Medical Supplies
17 MacAleer Dr.
Charlottetown, PE C1E 2A1
Phone: 902 628-1400 or 1 800 263-1360
Fax: 902 628-1280
Email: harding.pei@hardingmedical.ca
Website: hardingmedical.com
Services provided: Installations

QUEBEC

Adaptation 04 Inc.
3025 Girard St.
Trois Rivières, QC G8Z 2M4
Phone: 819 372-0102
Email: adaptation04@cgocable.ca
Website: adaptation04.com
Services provided: Installations and Modifications

Auto Centre Duberger, Inc.
2957 Père-Lelièvre Blvd.
Duberger, QC G1P 2X9
Phone: 418 683-4876 or 1 800 253-4876
Fax: 418 687-2252
Email: info@centreautoduberger.com
Website: centreautoduberger.com
Services provided: Installations and Modifications
Centre d’Autonomie
399 De La Friche Ave.
Dolbeau-Mistassini, QC G8L 2T3
Phone: 418 276-8336 or 1 800 263-8337
Fax: 418 276-8403
Email: info@centreautonomie.com
Website: centreautonomie.com
Services provided: Installations and Modifications

Adapt Solutions Centre de l’auto St-Lambert
145 Damase-Breton St.
RR 1
Saint-Lambert-de Lauzon, QC G0S 2W0
Phone: 418 889-0419 or 1 866 641-0419
Email: denis@adapt-solutions.ca
Website: quebecadapt.com

Centre de Transformation de Vehicules Lanaudiere Inc.
1355 Ernest Harnois
Joliette, QC J6E 3Z1
Phone: 450 756-8067
Services provided: Installations and Modifications

Eureka Solutions
3926, boul. Industriel
Sherbrooke, QC J1L 2T8
Phone: 1 866 562-2555
Fax: 819 562-9719
Email: info@eurekasolution.com
Website: eurekasolution.com
Services provided: Installations and Modifications

Eureka Solutions
2755, Montée St-Hubert
Longueuil, QC J3Y 4H6
Phone: 1 866 562-2555
Fax: 450 486-1488
Email: info@eurekasolution.com
Website: eurekasolution.com
Services provided: Installations and Modifications

Eureka Solutions
1053, boul. Curé-Labelle
Blainville, QC J7C 2M2
Phone: 1 866 562-2555
Fax: 450 420-6138
Email: info@eurekasolution.com
Website: eurekasolution.com
Services provided: Installations and Modifications

Handi-Service
3640 Richelieu
St. Hubert, QC J3Y 7B1
Phone: 450 445-2222 or 1 877 654-2634
Fax: 1 866 242-1469
Email: administration@handi-service.net
Website: handiservice.ca
Services provided: Installations and Modifications

SMVR 2 Visions, Inc.
414 Saint-Germain Blvd.
Rimouski, QC G5L 3N4
Phone: 418 723-9225
Fax: 418 722-3981
Email: smvr2visions@globetrotter.net
Website: smvrmobile.com
Services provided: Installations

Eureka Solutions
2755, Montée St-Hubert
Longueuil, QC J3Y 4H6
Phone: 1 866 562-2555
Fax: 450 486-1488
Email: info@eurekasolution.com
Website: eurekasolution.com
Services provided: Installations and Modifications

TVR Technologies, Inc
595 Lanaudière St.
Repentigny, QC J6A 7N1
Phone: 450 582-2555 or 1 888 919-2555
Fax: 450 582-6555
Email: info@tvrtechnologies.com
Website: tvrtechnologies.com
Services provided: Installations and Modifications

Savaria
Montreal, QC location
Phone: 800 931-5655
Email: info@savaria.com
Website: savaria.com
Services provided: Installations and Modifications

SASKATCHEWAN

Automobility Manufacturing Corp.
1444 Lorne St.
Regina, SK S4R 2K4
Phone: 306 791-9840 or 1 800 470-7067
Fax: 306 525-0282
Email: sales@handcontrolscorp.com
Website: handcontrolscorp.com
Services provided: Hand Controls and Installations
Golden Mobility & Rehab Ltd.
2202 Hanselman Ave.
Saskatoon, SK  S7L 6A4
Phone: 306 242-9060 or 1 888 722-0843
Fax: 306 652-8895
Email: goldenmobility@shaw.ca
Website: goldenmobility.ca
Services provided: Installations and Modifications

Independent Living, Inc.
3870 Eastgate Dr.
Regina, SK  S4Z 1A5
Phone: 306 352-2579 or 1 800 667-6003
Fax: 306 352-2510
Email: info@independentliving.ca
Website: independentliving.ca
Services provided: Installations and Modifications

MEDIchair
616 Duchess St.
Saskatoon, SK  S7K 0R1
Phone: 306 242-2804 or 1 888 327-6495
Fax: 306 242-4022
Email: saskatoon@medichair.ca
Website: saskatoon.medichair.com
Services provided: Installations and Modifications